

Q1

Mental Health Performance Dashboard - AOA



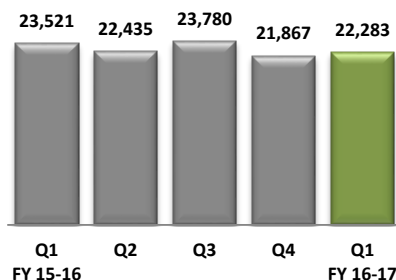
FY 2016-17

County of San Diego Behavioral Health Services

Adult and Older Adult

Client Counts

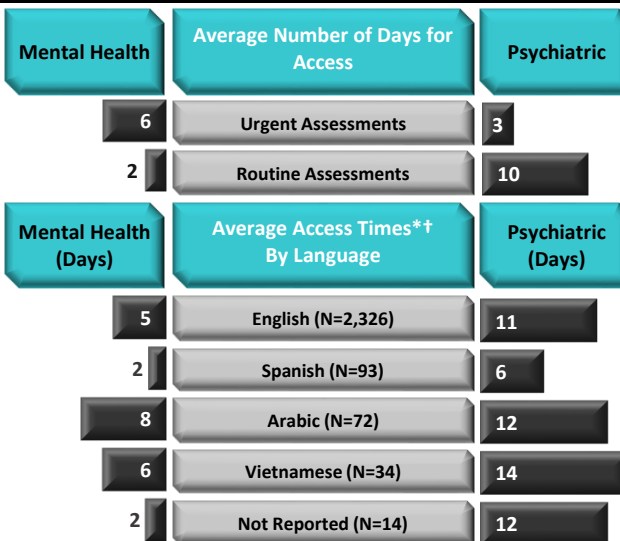
Clients Served



22,283 Clients Served in Q1

620 Veterans Served in Q1

Access



*Routine appointments.

†Access times prioritized by number of inquiries.

Utilization by Program Type*

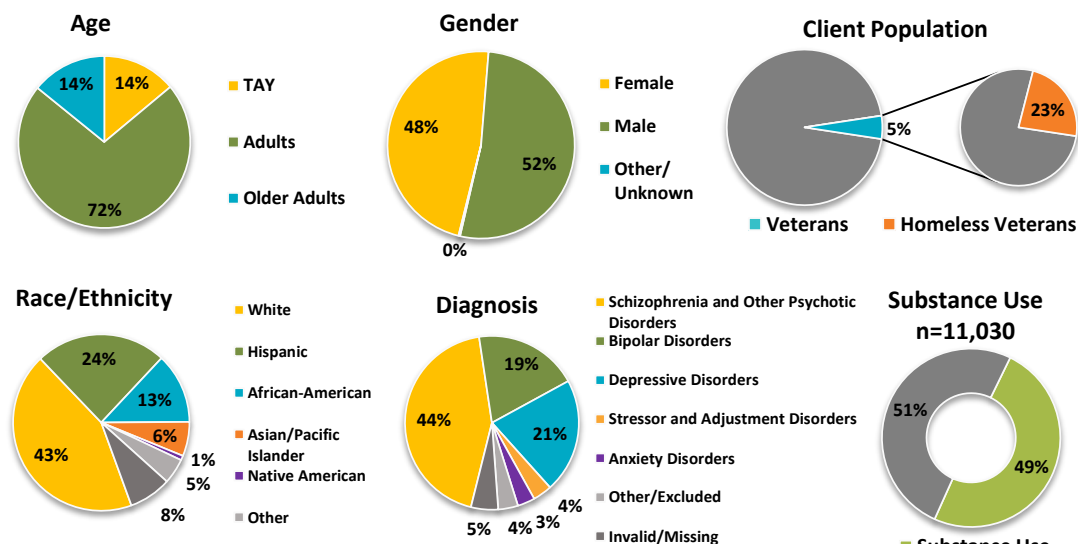
Mental Health Services	N	%	Δ
ACT	1,459	7%	-1%
EPU	1,298	6%	-1%
Inpatient	1,541	7%	-1%
Jail	3,338	15%	0%
Outpatient	10,119	45%	-1%
PERT	1,496	7%	0%
Residential	31	0%	0%

Inpatient Discharges (≥18 years, N=2,244)	N	%	Δ
Without Readmission	1,696	76%	0%
30 Day Readmission	548	24%	0%
7 Day Connection to Services	808	36%	0%
30 Day Connection to Services	1,124	50%	1%

Δ = Change in percentage points from previous quarter.

*Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life

Quality of Life Indicators*

8% of Clients Are Employed

90% of Clients Have Medi-Cal Coverage

88% of Clients Are Housed

71% of Clients Have a Primary Care Physician

48% Reported Improvement in their Personal Recovery (Client Self-Report)

48% Reported Improvement in the Ability to Manage their Mental Health Symptoms (Clinician Report)

*Percentages are based on unique clients served.

Report Date: 3/9/17